



HELM  
IN ~~LINE~~

Discover our digital banking solution

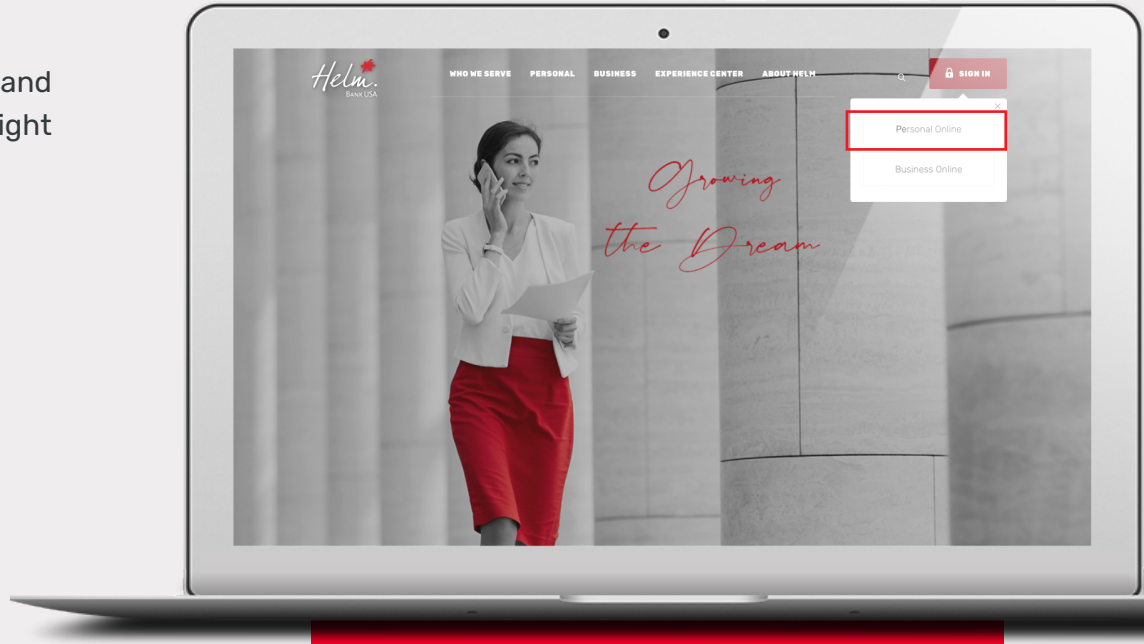
HELM IN ~~LINE~~  
**Personal Online Banking**

To complete your enrollment, please  
follow these simple steps:

## STEP 01

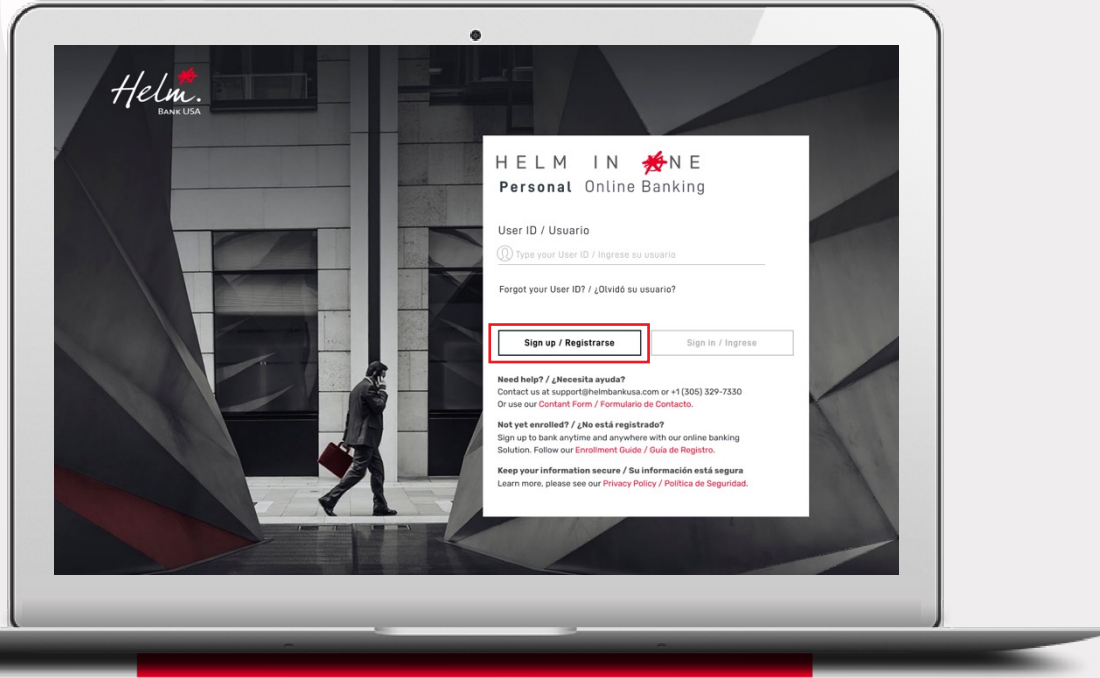
Visit [www.helmbankusa.com](http://www.helmbankusa.com) and click **Sign In** on the top right corner of the page.

Select **Personal Online**.



## STEP 02

Click on **Sign up** to start the enrollment process.



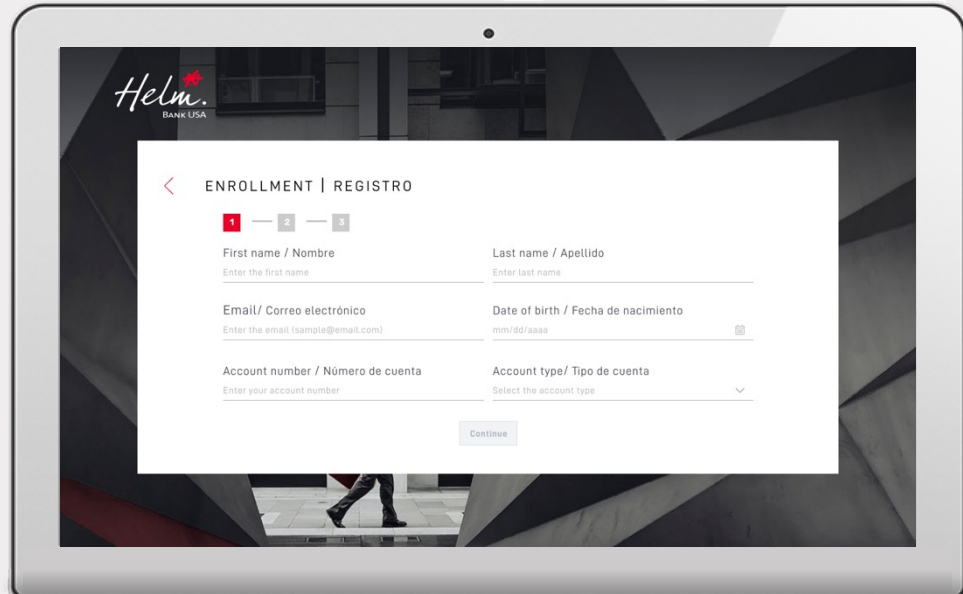
### Fill in the requested information:

- Enter first name only (do not include middle name).
- Enter e-mail address registered with the Bank.

### Select the account type:

- If you have a *Helm Checking* or *Helm Now* account, select **“Checking accounts”**.
- If you have a *Helm Money Market* or *Helm Savings* account, select **“Saving accounts”**.
- If you have a loan, select **“Loans”**.

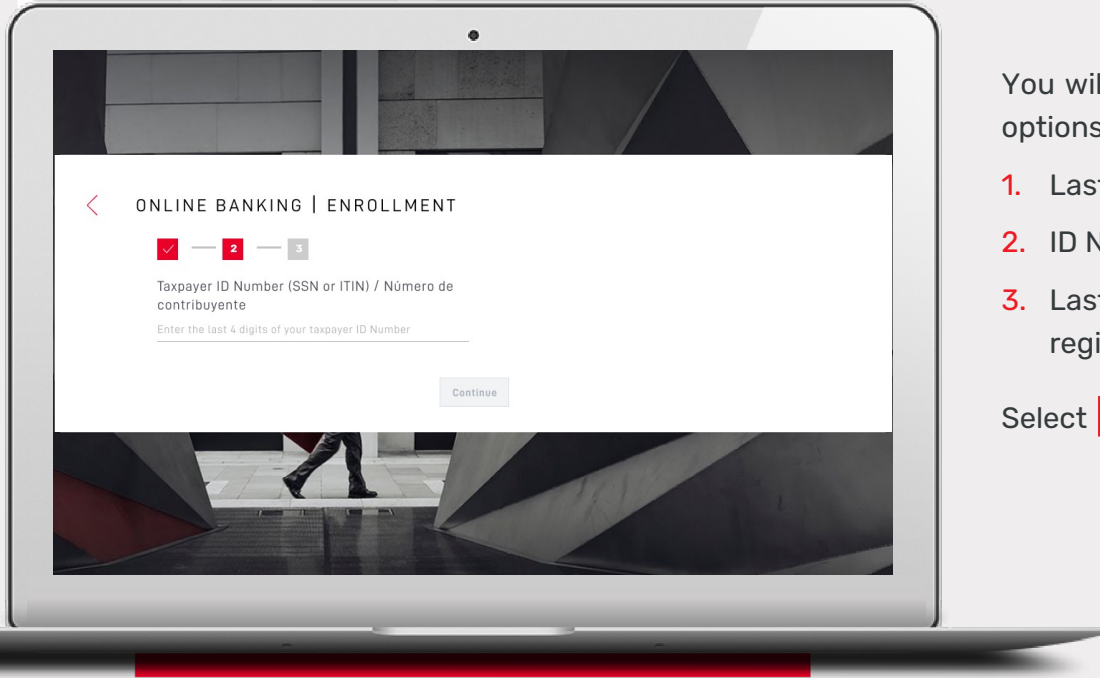
### STEP 03



The laptop screen displays the Helm Bank USA enrollment form. The form is titled "ENROLLMENT | REGISTRO" and features a progress indicator with three steps: 1 (active), 2, and 3. The form is divided into two columns for data entry.

ENROLLMENT   REGISTRO	
<b>1</b> — 2 — 3	
<b>First name / Nombre</b> Enter the first name	<b>Last name / Apellido</b> Enter last name
<b>Email/ Correo electrónico</b> Enter the email (sample@email.com)	<b>Date of birth / Fecha de nacimiento</b> mm/dd/yyyy
<b>Account number / Número de cuenta</b> Enter your account number	<b>Account type/ Tipo de cuenta</b> Select the account type
<b>Continue</b>	

## STEP 04



The laptop screen displays a web interface for online banking enrollment. At the top, there is a back arrow and the text 'ONLINE BANKING | ENROLLMENT'. Below this, there is a progress indicator with three steps: a red checkmark in a red box, a red box with the number '2', and a grey box with the number '3'. The text 'Taxpayer ID Number (SSN or ITIN) / Número de contribuyente' is displayed, followed by a prompt 'Enter the last 4 digits of your taxpayer ID Number' and a text input field. A 'Continue' button is located at the bottom right of the form area. The background of the screen shows a person walking in a modern, geometric building.

You will need to verify one of the following 3 options:

1. Last 4 digits of your Taxpayer ID Number;
2. ID Number from your country of origin; or
3. Last 4 digits of the phone number registered with the Bank.

Select **Continue**.

## STEP 05

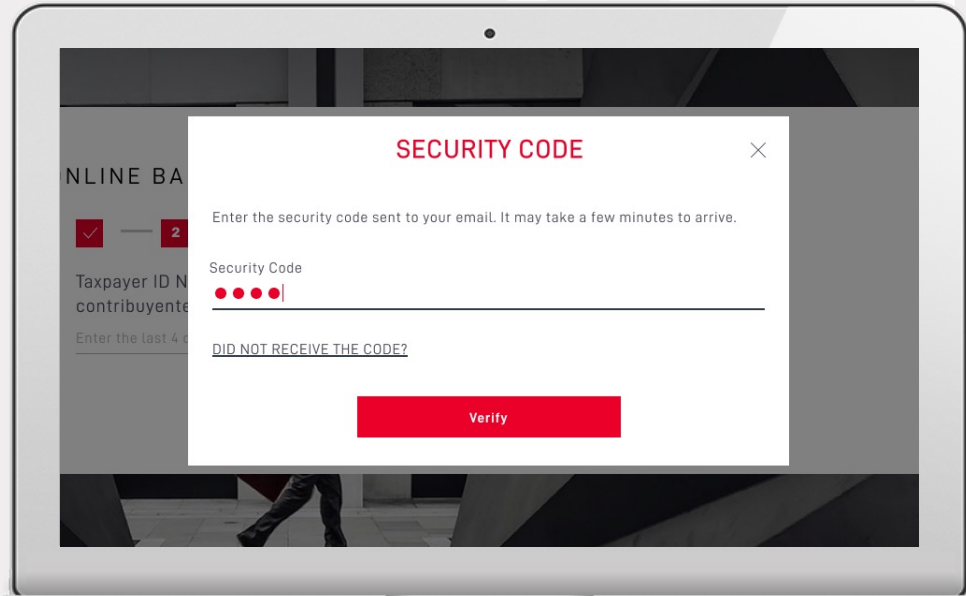
Enter the security code sent from [alerts@helmbankusa.com](mailto:alerts@helmbankusa.com) to your registered e-mail address.

- Security code will be valid for **3 minutes**.

Select **Verify** to continue.

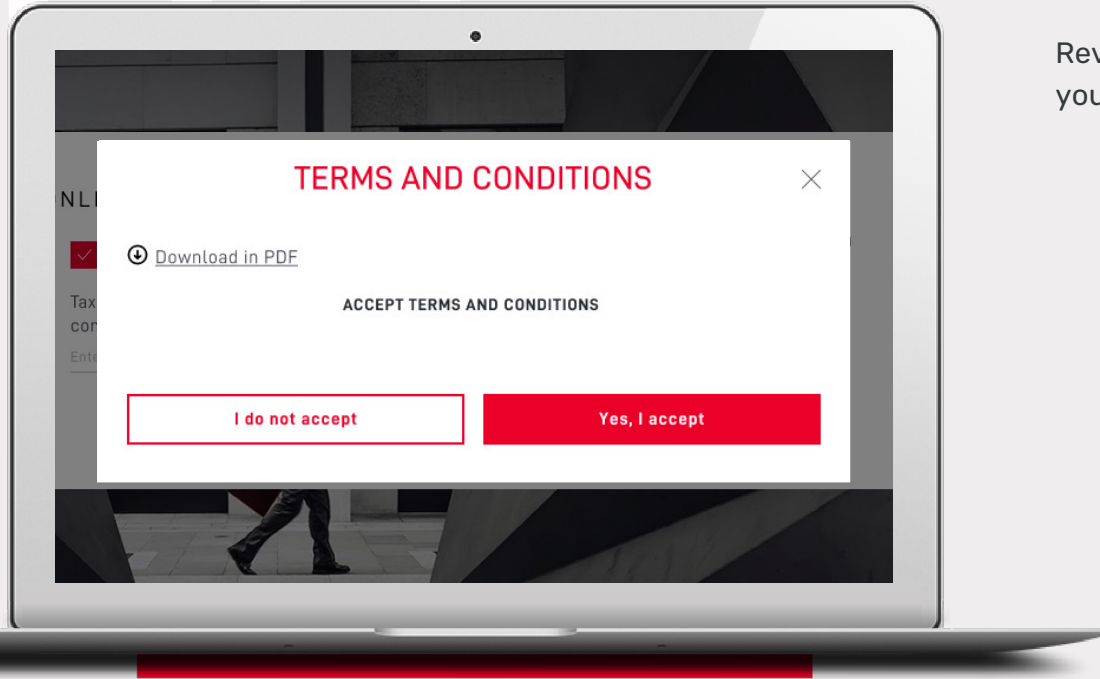
**Did not receive the code?**

- Check your spam folder.
- Select "*Did not receive the code?*" to obtain the contact information for Helm Support.



## STEP 06

Review Terms and Conditions and if you agree, select **Yes, I accept**.



## STEP 07

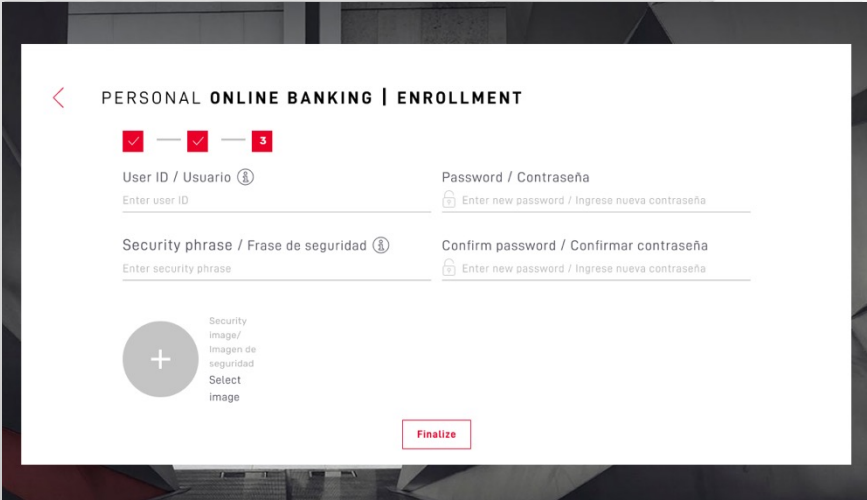
Create your new **User ID** and **Password**.

- Select ⓘ for requirements. Click again to close the window.

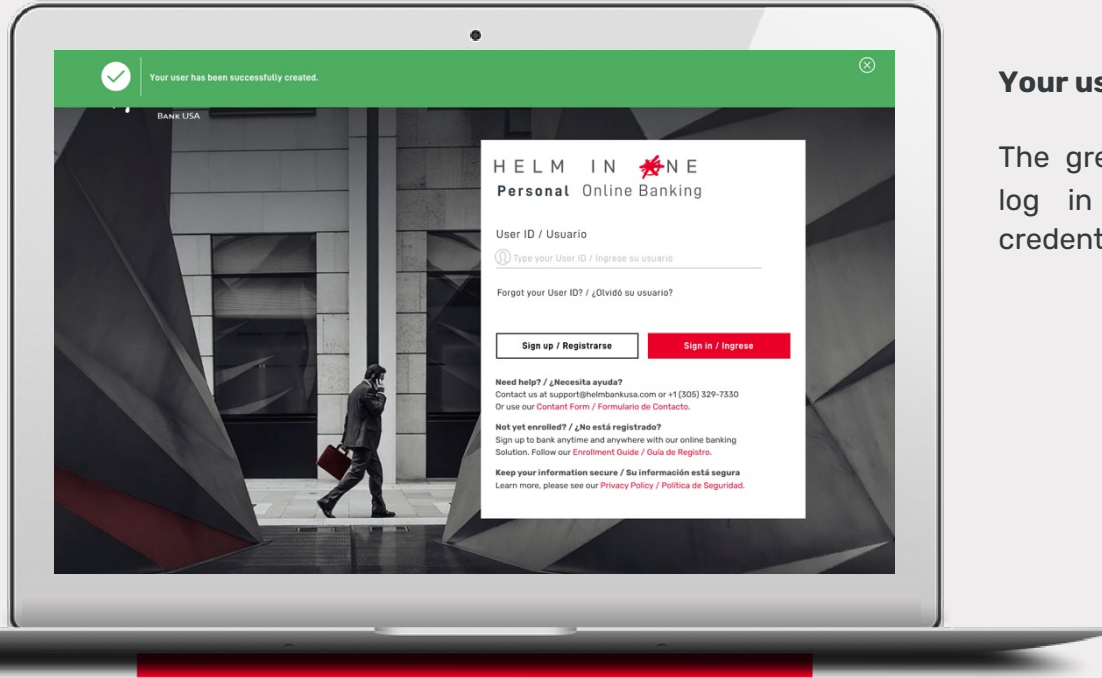
Create **Security phrase** and select **Security image**:

- Security phrase must be greater than 3 characters.

Verify information and select **Finalize**.







**Your user has been successfully created.**

The green banner indicates you can now log in with your new online banking credentials.

Discover all the  
**possibilities of**

HELM IN ~~LINE~~

**Personal Online Banking**

**QUESTIONS?**

Email [support@helmbankusa.com](mailto:support@helmbankusa.com) or call **+1 (305) 329-7330**

Monday - Friday from 8:30 a.m. to 6:00 p.m. (EST)