



Discover our digital banking solution

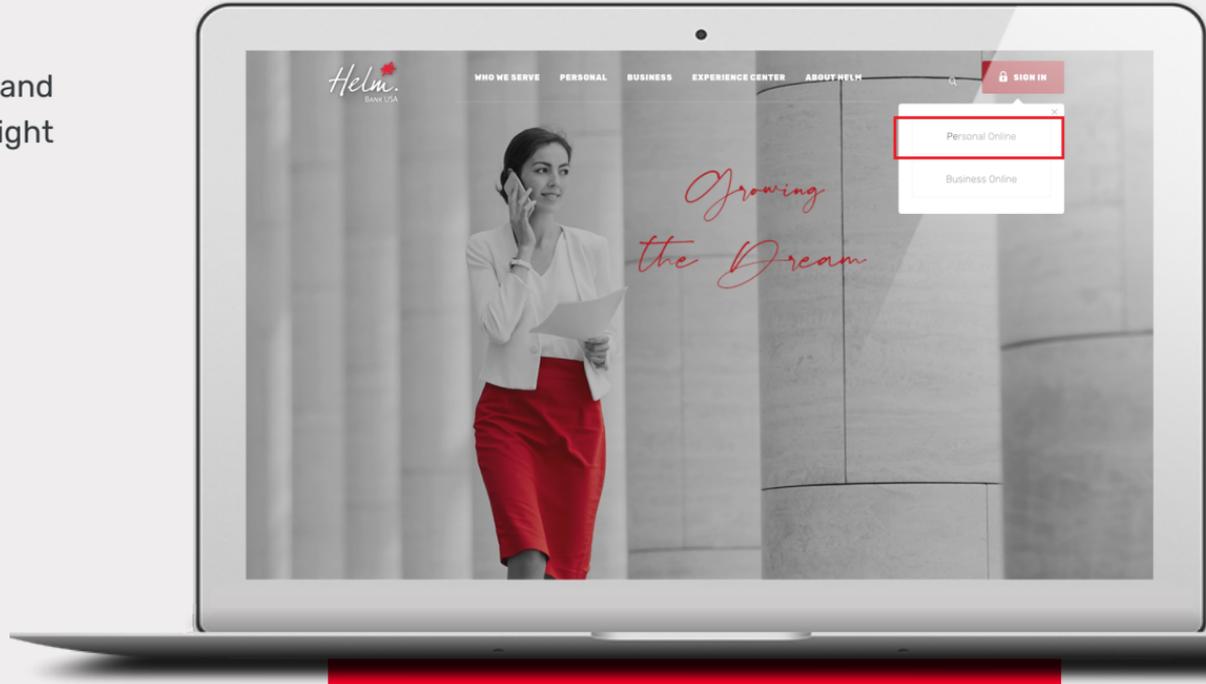
HELM IN ~~LINE~~  
**Personal Online Banking**

To complete your enrollment, please  
follow these simple steps:

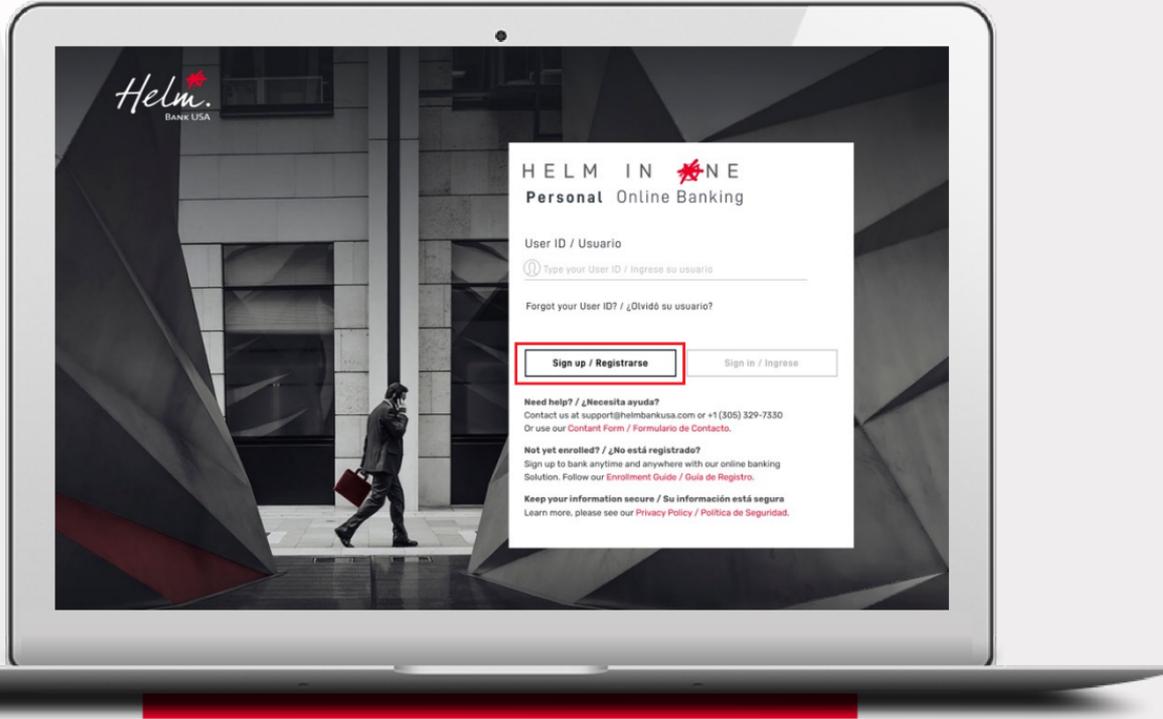
## STEP 01

Visit [www.helmbankusa.com](http://www.helmbankusa.com) and click **Sign In** on the top right corner of the page.

Select **Personal Online**.



## STEP 02



Click on **Sign up** to start  
the enrollment process.

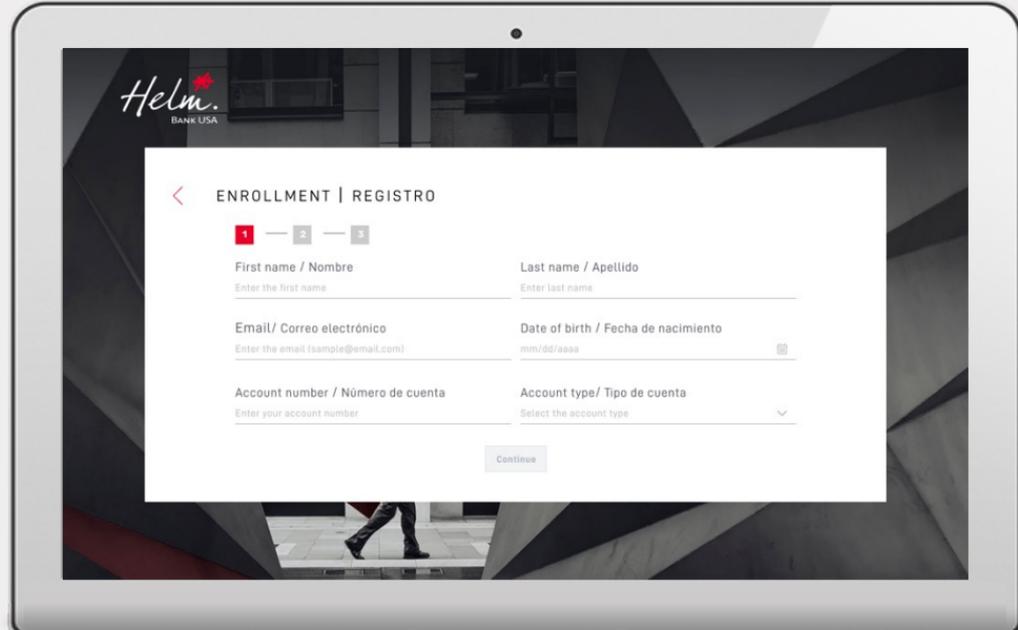
### Fill in the requested information:

- Enter first name only (do not include middle name).
- Enter e-mail address registered with the Bank.

### Select the account type:

- If you have a *Helm Checking* or *Helm Now* account, select **“Checking accounts”**.
- If you have a *Helm Money Market* or *Helm Savings* account, select **“Saving accounts”**.
- If you have a loan, select **“Loans”**.

### STEP 03

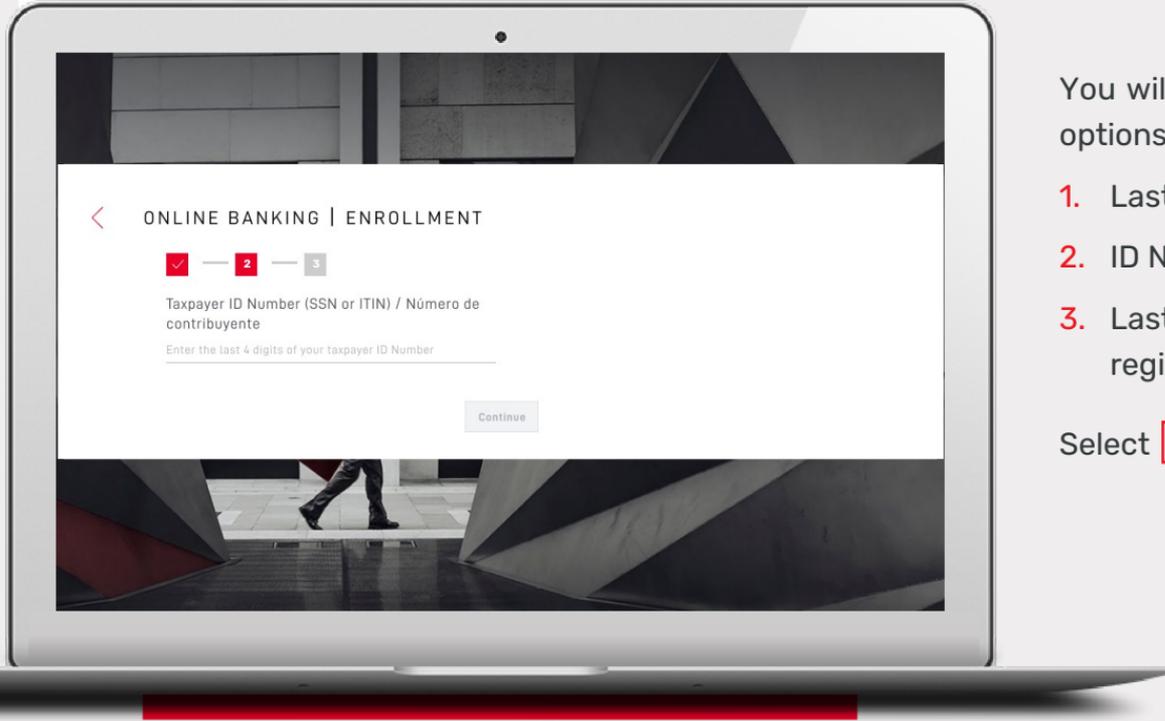


The screenshot shows a laptop displaying the Helm Bank enrollment form. The form is titled "ENROLLMENT | REGISTRO" and features a progress indicator with three steps, the first of which is highlighted in red. The form contains the following fields:

- First name / Nombre:** Enter the first name
- Last name / Apellido:** Enter last name
- Email/ Correo electrónico:** Enter the email (sample@email.com)
- Date of birth / Fecha de nacimiento:** mm/dd/yyyy
- Account number / Número de cuenta:** Enter your account number
- Account type/ Tipo de cuenta:** Select the account type

A "Continue" button is located at the bottom right of the form.

## STEP 04



You will need to verify one of the following 3 options:

1. Last 4 digits of your Taxpayer ID Number;
2. ID Number from your country of origin; or
3. Last 4 digits of the phone number registered with the Bank.

Select **Continue**.

05

## STEP 05

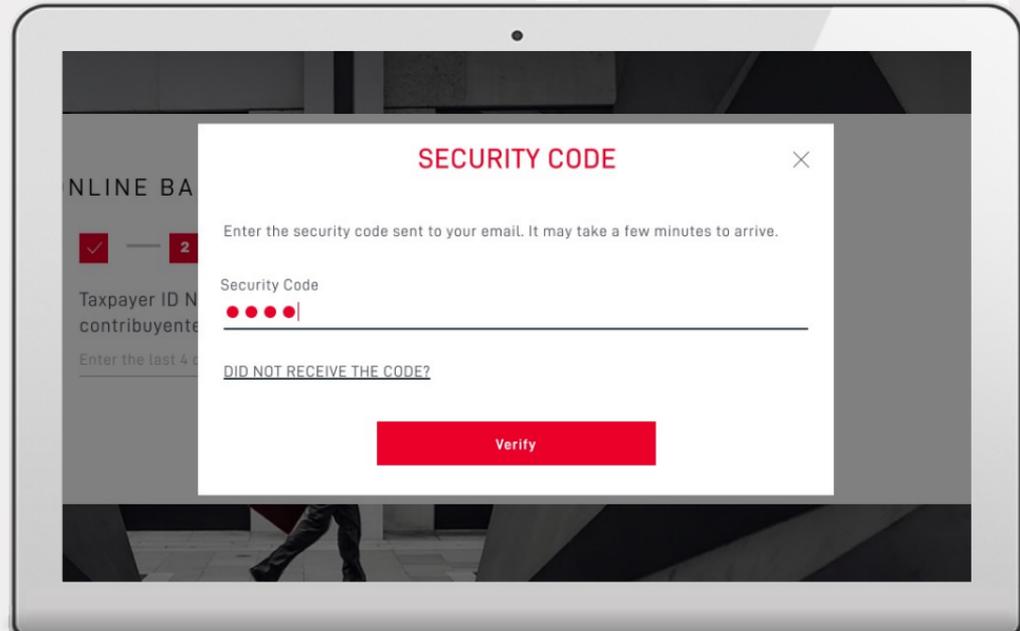
Enter the security code sent from [alerts@helmbankusa.com](mailto:alerts@helmbankusa.com) to your registered e-mail address.

- Security code will be valid for **3 minutes**.

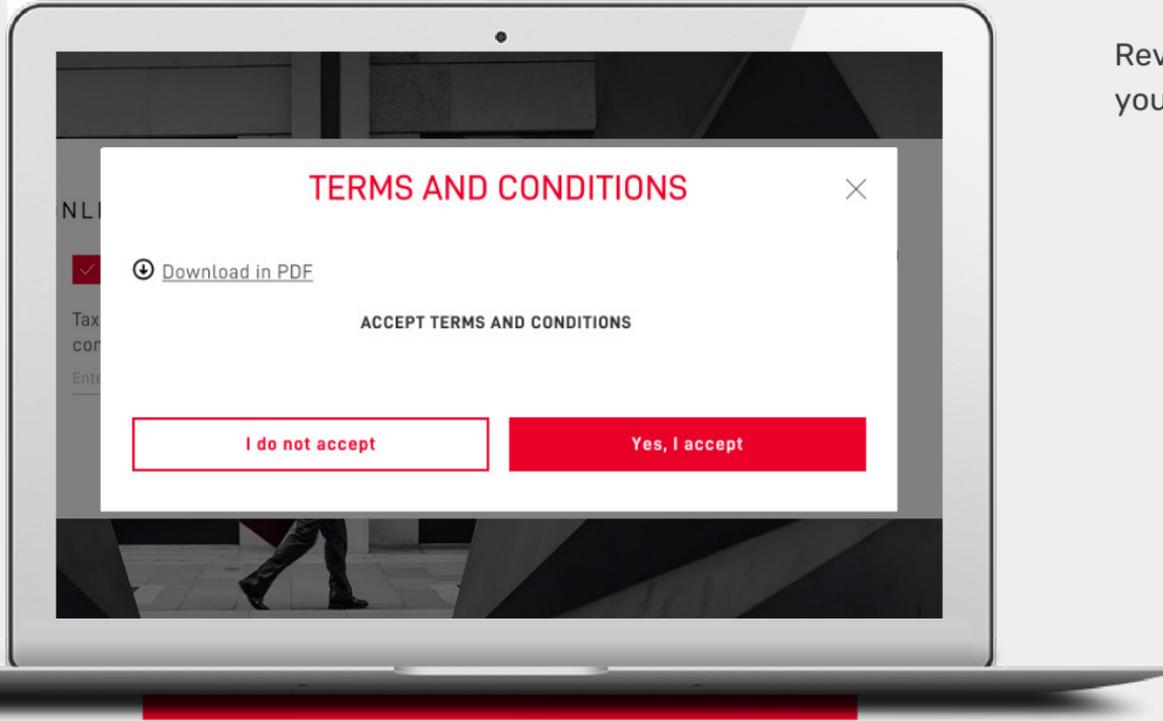
Select **Verify** to continue.

**Did not receive the code?**

- Check your spam folder.
- Select "Did not receive the code?" to obtain the contact information for Helm Support.



## STEP 06



Review Terms and Conditions and if you agree, select **Yes, I accept** .

## STEP 07

Create your new **User ID** and **Password**.

- Select ⓘ for requirements. Click again to close the window.

Create **Security phrase** and select **Security image**:

- Security phrase must be greater than 3 characters.

Verify information and select **Finalize**.

PERSONAL ONLINE BANKING | ENROLLMENT

✓ — ✓ — 3

User ID / Usuario ⓘ Password / Contraseña

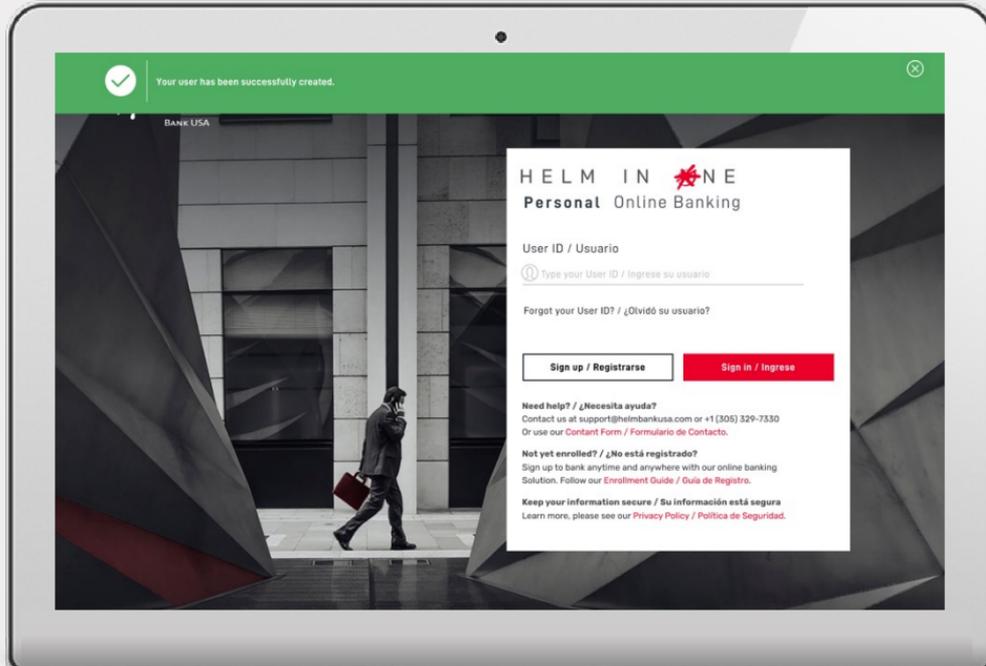
Enter user ID Enter new password / Ingrese nueva contraseña

Security phrase / Frase de seguridad ⓘ Confirm password / Confirmar contraseña

Enter security phrase Enter new password / Ingrese nueva contraseña

Security image / Imagen de seguridad Select image

Finalize



## Your user has been successfully created.

The green banner indicates you can now log in with your new online banking credentials.

Discover all the  
**possibilities of**

HELM IN ~~LINE~~

**Personal Online Banking**

**QUESTIONS?**

Email [support@helmbankusa.com](mailto:support@helmbankusa.com) or call **+1 (305) 329-7330**

Monday - Friday from 8:30 a.m. to 6:00 p.m. (EST)